



AMERICAN SAMOA COMMUNITY COLLEGE
ACADEMIC PROGRAM REVIEW
DIVISION OF ACADEMIC AFFAIRS
2014-2016

Academic Department/Division:	College and Life Planning (Counseling) / Student Services
Dean: Dr. Emilia Le'i	
Faculty(name & position) <i>Annie M. Panama, Chairperson/ PD of Counseling / Acting Student Support Learning Services Officer</i>	
Divisional Learning Outcomes: <i>(Academic Affairs, Teacher Education, Samoan Studies Institute, Trades & Technology, Land Grant)</i>	
<ul style="list-style-type: none"> • <i>Students will receive academic support and administrative services to support the DOSS/ASCC mission.</i> • <i>DOSS possesses a combined Standard Operations Procedures (SOP) Manual that is reviewed every year for improvement to efficiently and regularly serve ASCC stakeholders.</i> • <i>Students are aware of, and participate in the various support services offered by DOSS contributing to their educational pathways to success.</i> • <i>Students complete all administrative and other pertinent student activities within the period of time scheduled for each term.</i> 	
Department and/or Program Mission Statement:	
<i>The mission of the College and Life Planning (CLP) course is to empower and inspire students to be successful, both personally and professionally.</i>	
Program Learning Outcomes: <i>(AA, AS, COP, CAPP LO's, Co- and Core LO's)</i>	
Course Learning Outcomes:	
<ol style="list-style-type: none"> 1. <i>Develop and apply communication skills to enhance the areas of speaking, writing, reading and listening;</i> 2. <i>Correlate personal learning styles to improve academic studies an real work situations;</i> 3. <i>Utilize current technology skills to improve communication, and locate and retrieve information for life-long learning;</i> 4. <i>Demonstrate and understanding and appreciation for diversity in all aspects of life;</i> 5. <i>Develop and illustrate strategies to address potential with effective solutions or options.</i> 	

INPUTS MEASURES

Input measures are institutional resources provided for a program of study to achieve stated mission and outcomes. Main resources are facilities, equipment, teacher qualifications and capacity, and professional development.

Facilities <i>(Please elaborate and/or provide supporting evidence for each response).</i>	
1. Are the facilities adequate for current programs / services? <i>Response should reflect if the current facilities for instructional use are sufficient for future enrollment. Reference current enrollment trends to project future enrollment growth.</i>	<i>Facilities are adequate for instructional use and supports student enrollment for CLP courses.</i>



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<p>2. Are the facilities (classroom) clean and well maintained and sufficient? <i>Response should indicate if classrooms are well cleaned and maintained regularly; lighting is sufficient in classrooms. The air should be well circulated, whereby students and instructors are comfortable in the facilities' classroom.</i></p>	<p><i>Classrooms are not always well maintained and not always clean due to students using the vacant rooms to hangout because of the AC....</i></p>
<p>3. Is lighting (in classroom) adequate?</p>	<p><i>Lighting is adequate...</i></p>
<p>4. Are there any safety hazards?</p>	<p><i>None</i></p>
<p>5. Are facilities accessible to students and faculty with disabilities? <i>Response should confirm if there are ramps and other means appropriate for easy movement of the handicapped in and out of the classrooms and within the facilities.</i></p>	<p><i>Classrooms are spacious inside and are accessible to students with disabilities....</i></p>
<p>6. Are the restroom facilities nearby and accessible for both genders?</p>	<p><i>Yes!</i></p>

Equipment	
<p>1. Do you have the necessary equipment to fulfill your responsibilities adequately? <i>Response should indicate if there is enough equipment for instructional purposes.</i></p>	<p><i>Equipment are not always available, this is in reference to the wires for the smartboard.....</i></p>
<p>2. Do you have textbooks for each course(s)? <i>Response should indicate if there are enough textbooks each semester for each course. Identify courses with no textbooks and explain why.</i></p>	<p><i>Yes</i></p>
<p>3. Do you have adequate (up to date) textbooks to support your course(s)/program(s)? <i>Response should indicate if textbooks are with in the 5-year limitations. If not explain why?</i></p>	<p><i>Textbook for the course are plentiful, updating to new edition for the next semester.....</i></p>
<p>4. What additional equipment do you need?</p>	<p><i>No additional equipment required so far.....</i></p>
<p>5. Is the equipment adequately maintained? <i>Response should indicate if equipment is adequately maintained for instructional purpose.</i></p>	<p><i>NA</i></p>
<p>6. Is all equipment recorded on the</p>	<p><i>NA</i></p>



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procurement inventory and tagged with ASCC identification?	
7. Are there any safety hazards with the current equipment?	<i>NA</i>
8. Is the equipment accessible for employees with disabilities?	<i>NA</i>
9. Do you have adequate access to supplies for repairs to keep equipment functioning?	<i>NA</i>
Equipment summary:	
<ul style="list-style-type: none"> Number of computers, laptops, iPad, calculators, etc. 	<i>Office computer(1) also for instructional use</i>
<ul style="list-style-type: none"> Number of printers, scanners, fax machine, etc. 	<i>2 printers (office and instructional use)</i>
<ul style="list-style-type: none"> Number of copiers 	<i>NA</i>
<ul style="list-style-type: none"> Number of vehicles 	<i>NA</i>
<ul style="list-style-type: none"> Number of ASCC cell phones 	<i>NA</i>
<ul style="list-style-type: none"> Other major items (<i>tools, instruments, and equipment(s) from these departments: Nursing, Fine Arts Department, Business, Math, Science/Marine Science...Use separate sheet of paper if needed</i>) 	

Materials	
1. Are the instructional materials in the courses and program up to date and do they reflect the needs of the industry and the community? Response should indicate if all instructional materials such as textbooks, supplementary materials, journals, magazines, etc. are up to date and appropriate for instruction. Explain if such instructional materials reflect the needs of the community.	<i>Textbooks are current at this point, but the course will have to update to a more current edition (it has been four to five years since CLP ordered any textbook)....</i>
2. What additional supplies and/or materials do you need?	<i>College catalog, Student handbook...</i>
3. Do you have adequate research or resource materials to support your office and instruction?	<i>No</i>
4. What additional research or resource materials do you need?	<i>Career related resource/activities materials.....</i>
5. Can employees with disabilities adequately use the current materials?	<i>Yes</i>
6. Do you have adequate supplies and materials?	<i>Xerox and ink for printing</i>



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<p>7. Are supportive and reference materials current, relevant, and readily available in order to carry out instructional activities? <i>Response should indicate if reference materials in your academic department library or the institution's library current and relevant for instructional use.</i></p>	<p><i>Library has relevant materials available and current for student use.....</i></p>
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Methods	
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<p>1. Is there a written curriculum, which relates to the specific learning outcomes of the program? <i>Response provides an explanation of how your academic curriculum is specifically related to the Program Mission and/or learning outcomes.</i></p>	<p><i>Yes, College and Life Planning as an academic department has Course Learning Outcome, (no PLOs) that relate to the college's Institutional Learning Outcomes...</i></p>
<p>2. Do course syllabi have measurable student learning outcomes? <i>Response should indicate if every course offered has identified measurable student learning outcomes achievable by students upon course completion.</i></p>	<p><i>CLP as a course has measurable learning outcomes as stated in its' CLOs....</i></p>
<p>3. Is the sequence of the course content appropriate and does it provide for program continuity? <i>Response should indicate if appropriate sequencing of courses is in place, which allows for knowledge being built upon previous knowledge. Sequencing involves lower level courses as offered as required before students take upper level courses.</i></p>	<p><i>NA</i></p>
<p>4. What methods of instruction are utilized in teaching your program area (i.e., lecture, audiovisual, individualized instruction, field trips, guest lecturers, etc.)? <i>Response should indicate arrays of instructional methodologies and strategies used by faculties in delivering instruction. Instructional methods may not be limited to those mentioned in the question but also drawn from faculties' course syllabi.</i></p>	<p><i>Methods of Instruction: Lecture, Proactive class discussions, Individualized sessions, guest speakers, role-playing (mock interview, student teaching, oral speeches, oral presentations, debates), field trips, guest speakers, Audiovisuals (power point).....</i></p>
<p>5. Is the institution and programs evaluated by students or peers on a regular basis? <i>Response should indicate if student enrolled in your degree and/or certificate programs of study evaluate your academic program. Explain how this process is done and the evaluating instrument that is being used by</i></p>	<p><i>NA</i></p>



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<p><i>student to evaluate your program(s)/course(s).</i></p>	
<p>6. Does the program have a comprehensive strategy for recruitment? Response should indicate if your department/division has a comprehensive strategy for recruitment and explain what that strategy is for your academic department/division.</p>	<p><i>CLP recruits during registration process and during counseling sessions with students seeking academic advise....</i></p>
<p>7. Has the program been actively utilizing recruitment strategies? Response should indicate how your department/division recruitment strategy is implemented.</p>	<p><i>Counselors actively recruit for our CLP courses during individual or group counseling sessions with students...</i></p>
<p>8. What criteria does the instructor or advisor use to place student in the classroom? Response should explain how student are placed in courses that are taught in your academic departments: placement tests, standardized test scores, pre-requisites, etc.</p>	<p><i>Recommendations by the Counselors to help students transition to a college environment, students' on academic probation for improvement of GPA status and retention purposes...</i></p>
<p>9. What is the current and past enrollment of the program? Response should strictly include past enrollment of the last review cycle and current enrollment.</p>	<p><i>CLP has not had a high enrollment rate in the last review cycle of the college, since its inception into the Liberal Arts core foundational area (program requirement, enrollment has minimally increased ...</i></p>
<p>10. Is the enrollment in the program too high or too low for current resources? Response should indicate if programs student enrollment is too high or too low for current physical, financial, and human resources.</p>	<p><i>Enrollment at this time is sufficient for the counselors on board, resources as well as the budget. We may need to replenish materials and textbook update.</i></p>
<p>11. Do all students have a designated advisor? Response should indicate if all students are assigned with an advisor and if all instructors in your department are assigned.</p>	<p><i>Many of the students are not aware of their advisors, counselors do advise them based on their declared program of study....</i></p>
<p>12. Are the advisors and faculty knowledgeable concerning program curriculum? Response should indicate if all your department faculties are well versed with the curriculum and or academic offerings of your academic department/division.</p>	<p><i>Not all Counselors have taught a class, but they are learning and will be trained in house about the curriculum, academic programs and requirements related to the various programs the college offers....</i></p>
<p>13. Is there a formal faculty advisement mechanism in place to assist student with program and career decisions? Response should indicate if there is a mechanism or process in place in helping student who are seeding degrees within your program as well as assisting them in making choices on career choices and paths.</p>	<p><i>Counselors provide that service to all students who we meet and talk too, the counseling session activity that is part of the course provides that as well....</i></p>



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<p>14. Does the program have a comprehensive strategy in place for retention? <i>Response should indicate an explanation or how your academic department/division is retaining students in your department/division program.</i></p>	<p><i>Retention is a goal and objective of the CLP course....</i></p>
<p>15. Does the institution provide developmental or remedial mathematics and English courses for students who are placed at these levels? <i>Responses should indicate if your academic department requires students to take remedial Math and English courses before enrolling in college bound courses.</i></p>	<p><i>CLP is one of the course offerings during the second session of CAPP</i></p>
<p>16. What is the retention rate for the program? <i>Response should indicate the number of students retained in your degree program(s). If your department/division does not offer a degree/certificate program, you still have to identify your program's retention rate.</i></p>	<p><i>So far I would say 90% - 95%....</i></p>
<p>17. What percentage of entering students graduate? <i>Response should indicate the percentages of student that enter your program that actually complete with an Associate of Arts/Science or Certificate of Proficiency. If your department does not offer a degree or certificate, identify the number of student that actually complete courses that are required for degree or certificate programs.</i></p>	<p><i>In the last three semesters I would say 95% because of the number of students who took the course...(two, three and eight students enrolled)...</i></p>

Teacher Qualifications	
<p>1. Are the instructors in the program qualified to teach their particular courses? <i>Response should indicate if the instructor currently teaching in your academic department are qualified to teach assigned courses, through degrees and certifications.</i></p>	<p><i>Majority of the counselors have had teaching experience in a classroom setting...</i></p>
<p>2. Does the faculty have appropriate on the job training or work experience? <i>Responses should indicate if instructors in your department receive on the job training through in service workshops, faculty orientations, off-island conferences, etc.</i></p>	<p><i>Counselors are attending faculty orientations and have been trained on the job...</i></p>
<p>3. Is there adequate number of personnel to support your department/program/division?</p>	<p><i>Yes</i></p>



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<i>In no, please explain.</i>	
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Faculty/Professional Development:	
<p>1. Does the institution provide a Faculty Handbook to keep Faculty informed about institutional policies and procedures? <i>Response should indicate if there is a Faculty Handbook outlining ASCC policies and procedures.</i></p>	No
<p>2. Does the institution require any in service training for new or adjunct instructors? <i>Response should indicate if all new faculties' new or adjunct instructors hire by the College requires in service training.</i></p>	Yes
<p>3. Do the instructors attend workshops and professional committee meetings? <i>Response should indicate if instructors are given the opportunity to attend off-island conferences and if the College provides financial assistance for off-island trainings, seminars, workshops, and conferences</i></p>	<i>Yes, I am responding only for me...all other counselors are new and have not had the chance or opportunity...</i>
<p>4. Does the institution provide financial assistance and release time? <i>Response should indicate if the College provides financial assistance for off-island trainings, seminars, workshops, and conferences</i></p>	<i>Yes when applicable and available...</i>
<p>5. Do instructors regularly communicate with program-related business or industries'? <i>Response should indicate if the department faculties are in contact with the local business community on issues related to instruction, career paths, community needs, and all activities related to the programs of your department/division.</i></p>	NA
<p>6. Is there an advisory council for the program? <i>Response should indicate if your department currently has Advisory Council members.</i></p>	NA
<p style="padding-left: 20px;">a. Does the membership represent local business and industry? <i>Response should indicate if your Academic department/divisions' Advisory Council membership is well represented with local business leaders</i></p>	NA



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and related industries particular to your program(s) of study.	
b. How often does the local advisory council meet?	NA
c. Are minutes of the advisory council meetings kept on file?	NA
d. In what ways has the committee helped to plan, develop, and evaluate and promote the program? <i>Response should indicate the committee's involvement planning, developing, evaluating, and promoting the department's academic program(s).</i>	NA
e. How has the local advisory council assisted the program? <i>Response should indicate the involvement of your academic departments in providing the necessary assistance that is requested by department faculties.</i>	NA
f. What program improvements has the council recommended? <i>Response should indicate recommendations that were made by your advisory council leading to program improvements.</i>	NA
g. In what ways have the instructors and administration acted on these suggested improvements? <i>Response should indicate recommendation that were made by your advisory council leading to program improvements.</i>	NA
h. To whom does the advisory council report its findings? President, VP, Chairperson, Instructors? <i>Response should indicate whom the advisory council directly reports its findings to.</i>	NA
i. Is there an advisory council handbook detailing guidelines available to instructors and advisory council members?	YES
j. Is there advisory council provided related program information to help them assist with program recommendations? <i>Response should indicate if the department provides the</i>	NA



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<p><i>advisory council with all related information that helps them with program recommendations. Explain what kind of information your department/division has provided the council.</i></p>	
<p>7. Are institutional manuals or handbooks available to all faculty? Please specify by name and accessibility (<i>i.e. Policy / Personnel Manual, Governance Manual, Faculty Handbook, Student Handbook</i>)</p>	<p><i>Not all of the counselors have access these manuals with the exception of the Student Handbook, College catalog...</i></p>
<p>8. Is there adequate communication from supervisors and other divisions/departments, including sharing of pertinent data, reports, and surveys and needs assessments?</p>	<p><i>Adequate information is shared that counselors are privy too, although accessing student files online is pertinent information that counselors should be permitted to access and should be readily available for effective and efficient advising for counseling purposes....</i></p>
<p>9. Is adequate in-service or local training provided?</p>	<p><i>Counselors have participated in faculty orientation and trainings on campus only...</i></p>
<p>10. What opportunities are provided for off-island professional development?</p>	<p><i>None</i></p>
<p>11. Do employees have the opportunity to visit other post-secondary institutions? <i>Response should indicate local and non-local MOU's, Articulation Agreements...</i></p>	<p><i>NA</i></p>
<p>12. Does the administration support professional development activities training for your department / division?</p>	<p><i>NA</i></p>
<p>13. Are department / division meetings held regularly?</p>	<p><i>Yes, but for the counseling services which includes discussion on teaching College and Life Planning responsibilities...</i></p>
<p>14. Are there minutes of these meetings with a sign in sheet for attendance?</p>	<p><i>Yes</i></p>
<p>15. Are guidelines for procedures and relevant information presented in a timely and consistent manner?</p>	<p><i>Yes</i></p>

Job Placing and/or Tracking	
<p>1. Is placement data collected on a continuing basis, readily available to instructor, and used in program planning and evaluation? <i>Response should indicate if data relating to job placement is collected on a regular basis and your department for planning and evaluating your programs uses such data.</i></p>	<p><i>Not sure...</i></p>



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<p>2. Is employer satisfaction data collected on a continuing basis, readily available to instructors, and used in program planning and evaluation? <i>Response should indicate if your academic department has collected an employer satisfaction survey on a continuous basis and if the data were made available to your instructor for planning and evaluation.</i></p>	<p>NA</p>
<p>3. Is there a mechanism in place to receive feedback from four year institutions on transfer students. <i>Response should indicate if there is a process currently in place obtaining information from four-year colleges of past ASCC student transferred to those institutions.</i></p>	<p>No</p>
<p>4. Can the program justify non-degree student placement? <i>Response should indicate how your academic program can justify those students non-degree seeking student placement in your program.</i></p>	<p>NA</p>
<p>5. Is your program required to sit any type on national exam for licensure? Identify which national exam and explain in detail the process and protocol, as to administer this exam.</p>	<p>NA</p>

<p>Faculty/Student Evaluations</p>	
<p>1. Are faculty performance evaluations conducted on a regular basis? <i>Response should indicate if student evaluate faculties on a regular basis, include when evaluations are done.</i></p>	<p>NA</p>
<p>2. Are the cooperative linkages with other programs/departments, employment services, or vocational training programs relevant to students? <i>Response should indicate how your program is linked to other academic departments' programs, government/private sector agencies and/or other vocational training programs.</i></p>	<p><i>College and Life Planning course is linked to academic programs and departments because of its CLOs and related activities....</i></p>
<p>3. Do instructors view assessment as an integral and necessary part of instruction? <i>Response should indicate if your department faculties view assessment as an integral and</i></p>	<p>Yes</p>



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<i>necessary part of instruction.</i>	
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(THIS SECTION CAN BE COMPLETED BY THE DEAN OR DIRECTOR UPON COMPLETION OF ALL SURVEY QUESTIONS, BY ALL STAFF AND FACULTY WITHIN THE DIVISION).

VII. Priorities for Improvement

Please list the three most important changes that should be made to your department/division to improve operations:

1. Professional development and training of counselors to become effective instructors.
2. Upgrade and update technology for counseling and instruction (computers, assistive technology equipments, etc.).
3. Current resources and supplementary materials to assist with instruction and course.

VIII. Based on the data collected, what are the department / division's plans (including objectives, activities, and outcomes) for improvement in the next six months?

- Counselors will attend and participate in faculty orientation, curriculum committee meetings.
- Counselors will be trained in house on syllabus writing, classroom pedagogies and shadow other colleagues who have teaching experience.
- Counselors will increase recruitment of students to the course to assist with retention and student persistence.



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PROGRAM OPERATIONS

Program Operation is a descriptive review of the curricular and instructional organization of a program of study. Program operation includes the following components: scheduling history, student learning outcomes, methods of instruction, assessment methods, articulation, academic focus, and enrollment.

The program operation criteria required information that is directly related to the instructional program(s) of the College. The instrument (*curriculum matrix*) was designed to obtain information on academic areas as listed above. The reports should indicate the number of courses that were offered during each semester of the cycle by each academic department.

Academic Department/Division	
Dean/Director	
MISSION	
1. Do you know the mission of your division?	Yes
2. Did you participate in the development of the mission of your division?	Yes
3. How does the mission of your division support the College's mission?	<i>The mission of the Division of Student Services supports the educational pursuits of all students attending ASCC through an active concern for high quality services, student access, learning, progress and success.</i>
GOALS:	
1. Do you know the DLO of your division? (Division learning Outcomes)	Yes
2. Did you participate in the development of the DLO of your division? (Division learning Outcomes)	Yes
3. Are you directly involved in the implementation of the outcomes of your department/division?	Yes
OBJECTIVES:	
1. Do you know the objectives of your division?	NA
2. Did you participate in the development of the objectives of your division?	NA
3. Are you directly involved in the implementation of the objectives of your division?	NA
PROCESS:	
1. How many departments are within your division?	NA
2. What is the function of each department in the division?	NA
3. How does each department of the division support the division's mission?	NA
4. Are you involved in the budget planning of	Yes



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your department or division? If yes, please explain.	
JOB DESCRIPTIONS:	
1. Number of years in this current position	10 years
2. How many years have you worked for ASCC?	
o AT ASCC ONLY:	
▪ Less than one year	
▪ Less than 5 years	
▪ Less than 10 years	
▪ Less than 15 years	11 years
▪ Less than 20 years	
▪ Less than 25 years	
▪ Less than 35 years	
3. Do you know your current job description?	Yes
4. Do most of your duties fall within your job description? If no, explain.	Yes
5. What role do you play in supporting student learning?	Participant in activities relating to student learning through counseling, teaching, committee involvement...
TIME ON TASK:	
1. Does your department/division have a flow chart?	Yes
2. What role/task do you have in the flow of responsibilities of your division?	Program Director of Counseling / Acting Student Support and Learning Services
3. What is the length of time you spend on a particular task in your scope of work? Describe the task and the time it takes.	Teaching: daily, one-hour and twenty minutes per day in addition one to two hours of reviewing class work and activities for the next day.
4. What is expected of you to complete at the end of the day? The week?	I expect to check students' work by the end of the day, review daily class activities and prepare for the next day during the whole week.
5. What prevents you from effectively performing your duties?	Other responsibilities for the college (meetings to attend).
6. What other duties are you involved in that occupy your time on task?	Counseling responsibilities besides teaching the course and meetings to attend and participate plus reports to write.

Referencing: (Academic Program Review Manual, nd. pg. 14-29)



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OUTPUT MEASURES

Output measures are specific student characteristics developed after the completion of an academic program of study or course. The areas identified are tracking, course and degree/certificate, retention/completion rates, and the assessment of student learning outcomes (*Academic Program Review-Third Cycle Report, Fall 2006-Summer 2008*).

TRACKING:

Identify the following areas in tracking students: those who have continued their studies at off-island colleges/universities, vocational/technical institutions off island, those currently serving in the armed forces, and those who are currently employed (*Academic Program Review Manual, nd*).

This is the most important challenging part of the academic program review report since its inception. Because of requirements set by the accrediting commission to provide evidence of successful academic student achievements from their college experience, this portion of the curriculum grid was added to the review. The required tracking students that have completed their studies at the American Samoa Community College. The instrument identified the following area in tracking students: those who have continued their studies at off-island colleges/ vocational/ technical institutions, those currently serving in the armed forces, and those who are currently employed (*Academic Program Review-Third Cycle Report, Fall 2006-Summer 2008, pg. 33*).

PROGRAM RETENTION and PROGRAM COMPLETION:

Report on students that are currently enrolled in your academic programs of study. Reports should indicate students enrolled, the number of students that have actually graduated (completion) in the respective semesters of the review cycle and students who remain (retention) in their academic programs.

COURSE COMPLETION:

Report on students who have enrolled in your academic program courses per semester of the review cycle during the pre-registration period. The number of student that actually completes the courses reflects retention. The terms “course completion” and “course retention” are synonymously used in this case.



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OUTPUT MEASURES

Output measures are specific student characteristics developed after the completion of an academic program of study or course. The areas identified are tracking, course and degree/certificate, retention/completion rates, and the assessment of student learning outcomes.

Mission

1. List the achievements of each DLO and/or PLO within your division.
2. What do you use to measure 'each' achievement?
3. What DLO and/or PLO 'were not' achieved within your division?
4. What impediments contributed to not achieving these department/division?
5. Identify how your achievements are connected (aligned) to:
 - a. Transfer to institutions of higher learning
 - b. Successful entry into the workforce
 - c. Research and extension in human and natural resources
 - d. Awareness of Samoa and the Pacific

Effectiveness

1. What services/programs does your division provide that affect: (must respond to all areas).
 - a. Academic/Education?
 - b. Staffing?
 - c. Technology (high or low tech)?
 - d. Facilities?
 - e. Budgeting?
 - f. Other Resources?
2. How is feedback from internal/external stakeholders used to make changes or improvements? (*e.g. Advisory Council Members*)
 - a. What other methods (*data, reports, memo's, etc.*) are used to make changes to improve your division?
 - b. Identify the changes or improvements made as a result of feedback or methods used?
 - c. How are these changes communicated to internal/external stakeholders for quality assurance?
3. How do you evaluate your services?
4. How will your division use program review results to evaluate your program or services?



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Table 2: Identify instructional methods reflecting effective teaching practices for each course taught in the review cycle that will help student achieve student-learning outcomes that is developed by your academic department. Methods of instructions identified by the instrument are lectures, group discussions, hands on activities, guest speaker, service learning, technology, field excursions, etc. and /or appropriate instructional methods as identified by each academic department not included in the list as specified by the table.

ACADEMIC DEPARTMENT/DIVISION _College and Life Planning / Student Services

Academic Department/Division					
Courses	Lecture	Group Discussions	Hands on Activities	Guest Speakers	Service Learning
CLP 150	x	x	x		

Continue:

Courses	Audiovisual (Slideshow)	Role-playing			
CLP 150	x	x			

Continue:

Courses					



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Table 3: Identify assessment methods/instruments used by instructors in your academic department in assessing course-learning outcomes. Assessment methods identified by instrument includes test/exams, quizzes, homework, rubrics, portfolio, special projects, and any other assessment method/instrument not identified in this list that are used and/or practiced by your academic department instructors for assessing course learning outcomes.

ACADEMIC DEPARTMENT/DIVISION _____

Academic Department/Division					
Course	Test	Exams	Homework	Rubrics	Portfolio
CLP 150	X Chapter tests	X Quizzes	X Reflection essay	X Individual presentation	X Checklist/Rubric

Course	Special Projects	Others (specify)			
CLP 150	X Power point/ Career Research Paper	Oral Speeches			

Course					



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Table 4: Identify your academic department/division courses that are articulated with other colleges and universities, vocational/technical institutions, courses used for staff development by government agencies and private sector, and/or being used for purposes other than the ones identifies by the instrument.

ACADEMIC DEPARTMENT/DIVISION _College and Life Planning / Student Services

Academic Department/Division					
Courses	Colleges/ Universities	Vocational/Technical Institutions	Professional Development	Certifications	Others (Specify)
CLP 150	Transferable				

Courses	Colleges/ Universities	Vocational/Technical Institutions	Professional Development	Certifications	Others (Specify)

Courses	Colleges/ Universities	Vocational/Technical Institutions	Professional Development	Certifications	Others (Specify)



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Table 9: Program Retention grid

ACADEMIC DEPARTMENT/DIVISION _ College and Life Planning / Student Services

Degree/Certificate	Fall 2014		Spring 2015		Summer 2015		Fall 2015		Spring 2016	
	<i>Beginning of the Semester</i>	<i>Graduated at the End of Semester</i>	<i>Beginning of the Semester</i>	<i>Graduated at the End of Semester</i>	<i>Beginning of the Semester</i>	<i>Graduated at the End of Semester</i>	<i>Beginning of the Semester</i>	<i>Graduated at the End of Semester</i>	<i>Beginning of the Semester</i>	<i>Graduated at the End of Semester</i>
1. N/A										
2.										
3.										
4.										
5.										



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Table 11: Course Completion grid

ACADEMIC DEPARTMENT/DIVISION __ College and Life Planning / Student Services

Degree/Certificate	Fall 2014		Spring 2015		Summer 2015		Fall 2015		Spring 2016		Summer 2016	
	N/A (students enrolled in CLP 150 and completed the course to receive a degree)							AA(all three)	3	AA (one)	2	

- a. Identify the AA/AS/COP/COC
- b. Identify how many students that have completed the course each semester.

